

Contract Award Notice

Project Name: Citizen Centric Service Delivery Project

Country: Albania

Project Number: AL-8521

Bid/Contract Reference No: Ref: AL-8521/NC/NCB/2.03.01/2016

Scope of Contract: Call Center Service

Duration of Contract: 12months

Date of Contract: September 01, 2016

Evaluation Currency: ALL

Awarded Bidder

Name: **Digital Network shpk, Albania**

Address: Rruga "George Bush", Shkalla 1, Kati 2 , Tirana Albania

Bid price at bid opening: 399,73 ALL/operator/hour

Total Bid Price 19,340,496.00 ALL

Evaluated Bid Price (in evaluation currency): 41,802,870.65 ALL

Bidder 1

Name: **Future Generation shpk, Albania**

Address: Rruga Pjeter Bogdani, Godina 3 , K2. Tirana Albania

Bid price at bid opening: 636,6 ALL/operator/hour

Evaluated Bid Price (in evaluation currency): : 636,6 ALL/operator/hour

Bidder 2

Name: **Fiber Group shpk, Albania**

Address: Kompleksi Karl Topia, Kulla 3, Kati 2, Tirana Albania

Bid price at bid opening: 1080,0 ALL/operator/hour

Evaluated Bid Price (in evaluation currency): 1080,0 ALL/operator/hour