

Invitation to Quote (ITQ) - Shopping For Goods

Project Title: Citizen Centric Service Delivery Project (CCSDP)-AL 8521

Contract Name: "Goods-IT equipment for ADISA (tablets for institutions live citizen mechanism)"

Contract Ref: Ref: AL-8521/G/SH/2.02.04"

Date: 17.01.2019

Dear Supplier,

1. You are invited to submit your price quotation(s) for provision of **"Goods-IT equipment for ADISA (tablets for institutions live citizen mechanism)"**

Information on Technical Specifications, required quantities and delivery schedule are attached (Attachment 1 of the ITQ)

2. You must quote for all the items combined under this Invitation. Price quotations will be evaluated for all the items together and contract awarded to the firm offering the lowest evaluated total cost of all the items.
3. Your price quotation in the form attached may be submitted by hand, mail or electronically at the following address:

Mr. Roland Larashi

Citizen Centric Service Delivery Project ADISA,

Blv. "Zhan D'Ark", N.33, 5th Floor, Tiranë, Albania

Email: roland.larashi@adisa.gov.al; and also

informacion@adisa.gov.al

fiorentina.jorgji@adisa.gov.al

4. The deadline for receipt of your quotation (s) by the Purchaser at the addressed indicated in this paragraph: **January 31, 2019, at 12.00 local time.**
5. Your quotation in duplicate and in English language, should be accompanied by adequate technical documentation and catalogue(s) and other printed material or pertinent information for each item quoted, including names and addresses of firms providing service facilities in Albania.
6. Your quotation(s) should be submitted as per the following instructions and in accordance with the attached Contract. The attached Terms and Conditions of Supply is an integral part of the Contract.

(i) PRICES: The prices should be quoted in ALL (Albanian Lek) for the Total Cost which includes all taxes, VAT, customs, duties, inland transportation and insurance, loading and unloading. (ii) EVALUATION OF QUOTATIONS: Offers determined to be substantially responsive to the technical specifications will be evaluated by comparison of the total price at final destination as per para.2 above.

In evaluating the quotations, the Purchaser will determine for each bid the evaluated price by adjusting the price quotation by making any correction for any arithmetical errors as follows: (a) Where there is a discrepancy between amounts in figures and in words, the amount in words will govern;

(b) where is a discrepancy between the unit rate and the line item total resulting from Multiplying the unit rate by the quantity, the unit rate as quoted will govern;

(c) if a Supplier refuses to accept the correction, his quotation will be rejected.

(iii) AWARD OF PURCHASE ORDER: The award will be made to the bidder offering the lowest evaluated price and that meets the required standards of technical and financial capabilities. The successful bidder will sign a Contract as per attached form of contract and terms and conditions of supply.

(iv) VALIDITY OF THE OFFER: Your quotation(s) should be valid for a period of forty five (45) days from the deadline for receipt of quotation(s) indicated in Paragraph 5 of this Invitation to Quote.

7. Further information can be obtained from:

Mr. Roland Larashi
Citizen Centric Service Delivery Project ADISA,
Blv. "Zhan D'Ark", N.33, 5th Floor,
Tiranë, Albania roland.larashi@adisa.gov.al
fiorentina.jorgji@adisa.gov.al

8. Inspections and Audits

8.1 The Supplier shall carry out all instructions of the Purchaser which comply with the applicable laws where the destination is located.

8.2 The Supplier shall permit, and shall cause its Subcontractors and consultants to permit, the Bank and/or persons appointed by the Bank to inspect the Supplier's offices and all accounts and records relating to the performance of the Contract and the submission of the bid, and to have such accounts and records audited by auditors appointed by the Bank if requested by the Bank. The Supplier's and its Subcontractors and consultants' attention is drawn to Clause 5 Fraud and Corruption of the Form of Contract, which provides, inter alia, that acts intended to materially impede the exercise of the Bank's inspection and audit rights constitute a prohibited practice subject to contract termination (as well as to a determination of ineligibility pursuant to the Bank's prevailing sanctions procedures).

9. Please confirm by e-mail the receipt of this invitation and whether or not you will submit the price quotation(s).

Sincerely,

Roland Larashi

Project Manager

FORM OF CONTRACT

THIS AGREEMENT Ref. **ALB-8521/G/SH/2.02.04**”; **“Goods-IT equipment for ADISA (tablets for institutions live citizen mechanism)”** made on _____, _____ 2019, between the Agency for the Delivery of Integrated Services in Albania /Ministry of State for Innovation and Public Administration (on behalf of Agency for the Delivery of Integrated Services in Albania (ADISA) (hereinafter called “the Purchaser”) on the one part and _____ (hereinafter called “the Supplier”) on the other part. WHEREAS the Purchaser has invited quotation for **“Goods-IT equipment for ADISA (tablets for institutions live citizen mechanism)”**, ALB-8521/G/SH/ 2.02.04, to be supplied by Supplier, _____, (hereinafter called “Contract”) and has accepted the Bid by the Supplier for the supply of goods under Contract at the sum of _____ (_____) hereinafter called “the Contract Price”.

NOW THIS AGREEMENT WITNESSETHES as follows:

1. The following documents shall be deemed to form and be read and construed as part of this agreement:

- a) Invitation to Quote; Term and Conditions of Supply, Technical Specification;
 - b) Addendum (if applicable);
2. Taking into account payments to be made by the Purchaser to the Supplier as hereinafter mentioned, the Supplier hereby concludes an Agreement with the Purchaser to execute and complete the supply of Contract and remedy any defects therein in conformity with the provisions of Contract.
3. The Purchaser hereby covenants to pay in consideration of the goods supply and acceptance of Contract and remedying of defects therein, the Contract Price in accordance with Payment Conditions prescribed by Contract.

4. Termination

4.1 Termination for Default

- (a) The Purchaser, without prejudice to any other remedy for breach of Contract, by written notice of default sent to the Supplier, may terminate the Contract in whole or in part:
 - (i) if the Supplier fails to deliver any or all of the Goods within the period specified in the Contract, or within any extension thereof granted.
 - (ii) if the Supplier fails to perform any other obligation under the Contract; or
 - (iii) if the Supplier, in the judgment of the Purchaser has engaged in fraud and corruption, as defined in Clause 5 below, in competing for or in executing the Contract.
- (b) In the event the Purchaser terminates the Contract in whole or in part, the Purchaser may procure, upon such terms and in such manner as it deems appropriate, Goods or Related Services similar to those undelivered or not performed and the Supplier shall be liable to the Purchaser for any additional costs for such similar Goods or Related Services. However, the Supplier shall continue performance of the Contract to the extent not terminated.

4.2 Termination for Insolvency.

- (a) The Purchaser may at any time terminate the Contract by giving notice to the Supplier if the Supplier becomes bankrupt or otherwise insolvent. In such event, termination will be without compensation to

the Supplier, provided that such termination will not prejudice or affect any right of action or remedy that has accrued or will accrue thereafter to the Purchaser.

4.3 Termination for Convenience.

- (a) The Purchaser, by notice sent to the Supplier, may terminate the Contract, in whole or in part, at any time for its convenience. The notice of termination shall specify that termination is for the Purchaser's convenience, the extent to which performance of the Supplier under the Contract is terminated, and the date upon which such termination becomes effective.
- (b) The Goods that are complete and ready for shipment within twenty-eight (14) days after the Supplier's receipt of notice of termination shall be accepted by the Purchaser at the Contract terms and prices. For the remaining Goods, the Purchaser may elect:
 - (i) to have any portion completed and delivered at the Contract terms and prices; and/or
 - (ii) to cancel the remainder and pay to the Supplier an agreed amount for partially completed Goods and Related Services and for materials and parts previously procured by the Supplier

5. Fraud and Corruption

If the Purchaser determines that the Supplier and/or any of its personnel, or its agents, or its Subcontractors, consultants, service providers, suppliers and/or their employees has engaged in corrupt, fraudulent, collusive, coercive or obstructive practices (as defined in the prevailing Bank's sanctions procedures), in competing for or in executing the Contract, then the Purchaser may, after giving 14 days notice to the Supplier, terminate the Supplier's employment under the Contract and cancel the contract, and the provisions of Clause 4 shall apply as if such expulsion had been made under Sub-Clause 4.1.

6. Inspections and Audits

6.1 The Supplier shall carry out all instructions of the Purchaser which comply with the applicable laws where the destination is located

The Supplier shall permit, and shall cause its Subcontractors and consultants to permit, the Bank and/or persons appointed by the Bank to inspect the Supplier's offices and all accounts and records relating to the performance of the Contract and the submission of the bid, and to have such accounts and records audited by auditors appointed by the Bank if requested by the Bank. The Supplier's and its Subcontractors and consultants' attention is drawn to Clause 5 Fraud and Corruption, which provides, inter alia, that acts intended to materially impede the exercise of the Bank's inspection and audit rights constitute a prohibited practice subject to contract termination (as well as to a determination of ineligibility pursuant to the Bank's prevailing sanctions procedures).

Signature and seal of the Purchaser:
FOR AND ON BEHALF OF

Signature and seal of the Supplier:
FOR AND ON BEHALF OF

Agency for the Delivery of Integrated Services in Albania
(ADISA)

Executive Director

Name of Authorized Representative

FORM OF QUOTATION

_____ (Date)

To: _____ (Purchaser's Name)

_____ (Purchaser's Address)

We offer to execute the _____ (Purchaser to fill name and number of Contract) in accordance with the Conditions of Contract accompanying this Quotation for the Contract Price of _____ (amount in words and numbers) (_____) (name of currency) _____. We propose to complete the delivery of Goods described in the Contract within a period of _____ calendar days from the Date of Signing of the Contract.

This Quotation and your written acceptance will constitute a binding Contract between us. We understand that you are not bound to accept the lowest or any Quotation you receive.

We hereby confirm that this Quotation complies with the Validity of the Quotation required by the proposal documents.

Authorized Signature: _____

Name and Title of Signatory _____

Name of Supplier: _____

Address: _____

Phone Number _____

Fax Number, if any _____

Terms and Conditions of Supply

Project Name: **Citizen Centric Service Delivery Project (CCSDP)-AL 8521**

Consignee: _____

Package No: **ALB-8521/G/SH/ 2.02.04; “Goods-IT equipment for ADISA (tablets for institutions live citizen mechanism)”**,

Prices and Schedules for the Items

No.	Description	quantity	amount	deadline
1	Tablets	100	ALL	4 weeks
2	Installation/configuration and mounted on the wall in each office of the agencies listed below.	100	ALL	4 weeks
	TOTAL (VAT included)			

List of the institution where the tablets will be installed:

Nr	Office	County
1	ADISA Fier	Fier
2	ADISA Gjirokastrë	Gjirokastrë
3	ADISA Kavajë	Tiranë
4	ADISA Krujë	Durrës
5	ADISA Shkodër	Shkodër
6	ADISA Tiranë	Tiranë
7	AKU Tiranë	Tiranë
8	ALUIZNI Berat	Berat
9	ALUIZNI Durrës	Durrës
10	ALUIZNI Elbasan	Elbasan
11	ALUIZNI Fier	Fier
12	ALUIZNI Korçë	Korçë

13	ALUIZNI Lezhë	Lezhë
14	ALUIZNI Shkodër	Shkodër
15	ALUIZNI Tiranë	Tiranë
16	ALUIZNI Vlorë	Vlorë
17	AQTN Tiranë	Tiranë
18	ATP Tiranë	Tiranë
19	AZHBR Fier	Fier
20	AZHBR Korcë	Korcë
21	AZHBR Lushnje	Fier
22	DPD Durrës	Durrës
23	DPD Han i Hotit	Shkodër
24	DPD Morina	Kukës
25	DPD Qafë Thana	Korcë
26	DPD Tirana	Tiranë
27	DPDetare Durrës	Durrës
28	DPP Korcë	Vlorë
29	DPP Durrës	Durrës
30	DPP Elbasan	Elbasan
31	DPP Tiranë	Tiranë
32	DPSHTRR Berat	Berat
33	DPSHTRR Dibër	Dibër
34	DPSHTRR Durrës	Durrës
35	DPSHTRR Elbasan	Elbasan
36	DPSHTRR Fier	Fier
37	DPSHTRR Gjirokastër	Gjirokastër
38	DPSHTRR Korcë	Korcë
39	DPSHTRR Kukës	Kukës
40	DPSHTRR Lac	Lezhë
41	DPSHTRR Sarandë	Vlorë
42	DPSHTRR Shkodër	Shkodër
43	DPSHTRR Tiranë	Tiranë

44	DPSHTRR Vlorë	Vlorë
45	DPT Durrës	Durrës
46	DPT Njesia e Tatimpaguesve te Medhenj Tiranë	Tiranë
47	DPT Tiranë	Tiranë
48	DPT Vlorë	Vlorë
49	FSDKSH Elbasan	Elbasan
50	FSDKSH Korcë	Korcë
51	FSDKSH Lezhë	Lezhë
52	FSDKSH Tiranë	Tiranë
53	FSDKSH Vlorë	Vlorë
54	ISSH Berat	Berat
55	ISSH Durrës	Durrës
56	ISSH Elbasan	Elbasan
57	ISSH Korcë	Korcë
58	ISSH Lezhë	Lezhë
59	ISSH Lushnje	Fier
60	ISSH Peshkopi	Dibër
61	ISSH Pogradec	Korcë
62	ISSH Sarandë	Vlorë
63	ISSH Shkodër	Shkodër
64	ISSH Tiranë	Tiranë
65	ISSH Vlorë	Vlorë
66	QKB Berat	Berat
67	QKB Dhoma E Tregtisë Durrës	Durrës
68	QKB Durrës	Durrës
69	QKB Elbasan	Elbasan
70	QKB Korcë	Korcë
71	QKB Shkodër	Shkodër
72	QKB Tiranë	Tiranë
73	QKB Tiranë - QKB	Tiranë
74	QKB Vlorë	Vlorë
75	QSHA Tiranë	Tiranë
76	SHKP Durrës	Durrës
77	SHKP Has	Kukës
78	SHKP Kukës	Kukës
79	SHKP Përmet	Gjirokastër
80	SHKP Shkodër	Shkodër

81	SHKP Tepelenë	Gjirokastër
82	SHKP Tiranë	Tiranë
83	ZRPP Berat	Berat
84	ZRPP Bilisht	Korcë
85	ZRPP Durrës	Durrës
86	ZRPP Elbasan	Elbasan
87	ZRPP Gramsh	Elbasan
88	ZRPP Korçë	Korcë
89	ZRPP Kucovë	Berat
90	ZRPP Kukës	Kukës
91	ZRPP Lac	Lezhë
92	ZRPP Lezhë	Lezhë
93	ZRPP Librazhd	Elbasan
94	ZRPP Lushnje	Fier
95	ZRPP Permet	Gjirokastër
96	ZRPP Peshkopi	Dibër
97	ZRPP Pogradec	Korcë
98	ZRPP Sarandë	Vlorë
99	ZRPP Shkodër	Shkodër
100	ZRPP Vlorë	Vlorë

{Note: In case of discrepancy between unit price and total derived from unit price, the unit price shall prevail}

Spare Parts }
Tools and Accessories }
Manuals } specify, if applicable.
Maintenance Requirements }

1. **Fixed Price:** The prices indicated above are firm and fixed and not subject to any adjustment during contract performance.
2. The Purchaser reserves the right at the time of contract finalization to increase or decrease by up to 15% the quantity of goods and services originally specified without any change in unit prices as other terms and conditions.
3. **Delivery Schedule:** The delivery should be completed as per above schedule but not exceeding **1 week** from the date of signing of contract.
4. **Insurance:** The Goods supplied under the Contract shall be fully insured in a freely convertible currency against loss of damage incidental to manufacture or acquisition, transportation, storage and delivery. The insurance shall be in an amount equal to 110 percent of the CIP/EXW value of the Goods from «Warehouse» to «Warehouse» on «All risks» basis, including «War Risks». The Supplier shall arrange and pay for cargo insurance, naming the Purchaser as the beneficiary.

5. Applicable Law: The Contract shall be interpreted in accordance with the laws of the Purchaser's country.
6. Resolution of Disputes: The Purchaser and the Supplier shall make every effort to resolve amicably by direct informal negotiation any disagreement or dispute between them under or in connection with the Contract. In the case of a dispute between the Purchaser and the Supplier, the dispute shall be settled in accordance with the provisions of the United Nations Commission on International Trade Law (UNCITRAL) Arbitration Rules.
7. Delivery and Documents: Upon shipment, the Supplier shall notify the Purchaser and the Insurance Company by cable or fax the full details of shipment, including purchase order number, description of goods, quantity, the vessel, the Shipping and Forwarding Receipt from freight Company showing full details, port of loading, date of shipment, port of discharge, etc. The Supplier shall mail the following documents to the Purchaser, with a copy to the Insurance Company:
 - (i) copies of the Supplier's invoice showing goods' description, quantity, unit price, and total amount;
 - (ii) duplicate air/ truck transport document and/ or duplicate of railway transport document, and/or duplicate FCR (Forwarders Certificate of Receipt) in 1 Original and 2 Copies marked «freight prepaid»;
 - (iii) copies of the packing list identifying contents of each package;
 - (iv) manufacturer's or supplier's warranty certificate; (v) certificate of origin;
 - (vi) certificate of quality.

The above documents shall be received by the Purchaser at least one week before arrival of the goods at the port of place of arrival and, if not received, the Supplier shall be responsible for any consequent expenses.

8. Payment for your invoice will be made 100% to the Bank account No: _____ (in favor of the Supplier's) on acceptance of the goods.
9. Warranty: Goods offered should be covered by manufacturer's warranty for at least **36 months** from the date of delivery to the Purchaser. Detailed warranty period and terms as specified in Annex 1 of ITQ.
10. Packaging and Marking Instructions: The Supplier shall provide standard packing of the Goods as required preventing their damage or deterioration during transit to their final destination, as indicated in the Contract.
11. Defects: All defects will be corrected by the Supplier without any cost to the Purchaser within 30 day from the date of notice by Purchaser. Name and address of service facility which the defects are to be corrected by the supplier within the warranty period:
Address _____
12. Force-Majeure: The supplier shall not be liable for penalties or termination for default if and to the extent that its delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force-Majeure.

For purposes of this clause, "Force-Majeure" means an events beyond the control of the Supplier and not involving the Supplier's fault or negligence and not foreseeable. Such events may include, but not restricted to, act of Purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions, and freight embargoes.

If a Force-Majeure situation arises, the Supplier shall promptly notify the purchaser in writing of such condition and the cause thereof. Unless otherwise directed by the Purchaser in writing, the Supplier shall continue to perform its obligations under the Contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by Force-Majeure event.

13. Required Technical Specifications
 - (i) General Description
 - (ii) Specific details and technical standards
 - (iii) Performance Parameters

Supplier confirms compliance with above specifications **{In case of deviations supplier to list all such deviations}**

14. Failure to Perform: The Purchaser may cancel the Agreement if the Supplier fails to deliver the Goods, in accordance with the above terms and conditions, in spite of a 21 day notice given by the Purchaser, without incurring any liability to the Supplier.

NAME OF SUPPLIER _____

Authorized Signature _____

Place:

Date:

Attachment 1: Technical Specifications

Goods-IT Equipment for ADISA (Tablet for institutions live Citizen mechanism)

INFORMATION ON CURRENT INFRASTRUCTURE (ICT)

This project will be implemented for the first time. Consequently there is no current infrastructure identified in the 100 front - offices, part of the 17 agencies where this project will be implemented. The tablets will be installed in the offices defined below, which should provide connectivity to the Internet (Ethernet cable network) and electricity (power for tablet).

PURPOSE

The purpose of this project is to purchase 100 tablets to be mounted on the wall, in the context of receiving citizen feedback for public services provided by public institutions.

SUBJECT

The object of this project is to equip the offices with 100 tablets that will be mounted on the wall, as well as their installation / configuration at front – offices of public institutions. Based on the number of transactions executed and the demand for public services, 100 offices are identified, part of the 17 agencies across Albania as follows:

TECHNICAL SPECIFICATIONS

The winning operator should provide the supply of 100 tablets in the offices where public services are provided, part of 17 state agencies throughout Albania. Tablets should be mounted on the wall and be resistant to any kind of misuse.

The installation, mounting in the wall and all necessary configurations for making the equipment functional must be undertaken by the winning economic operator, including all the necessary equipment up to their final installation in all offices where the implementation of this project is foreseen.

It should be ensured that the tablets have a connection to the electrical network, as well as the connection to the LAN via the RJ45 output adapter card or the respective adapter.

Tablets must meet the technical specifications set out below:

MINIMAL TECHNICAL REQUIREMENTS	
Processor Speed:	1.6 GHZ
“Processor Cores”:	Quad Core
“RAM”:	2 GB
“Internal Memory”:	Min. 16 GB
“Removable Memory”:	Optional
“Sensors”:	Optional
“Display”:	Min. 10” Multitouchscreen IPS Technology
“Battery”:	Yes, in case of power failure. (the tablet will stay connected to the electrical network all the time)
“Camera”:	Optional
COMMUNICATION & MANAGEMENT	
“Networking”:	WI-FI; Ethernet network card RJ45 (or with adapter)
“Preinstalled Licensed O. S.”:	Yes
ACCESSORIES	
“Recharger”:	Yes, European 220 V AC , 50 Hz (the tablet will stay connected to the electrical network all the time)
Others:	Resistant to any misuse Wall mounted (included the necessary wall mount accessories)
WARRANTY	
“Warranty”:	1 Year